

CITY MANAGER'S WEEKLY UPDATE

September 4, 2020

CITY COUNCIL MEETINGS

In order to further support social distancing and limitations on public gatherings, Governor Inslee issued [Proclamation 20-28](#) to temporarily address requirements of the state's Open Public Meetings Act (OPMA) that require a physical location for the public to observe government meetings. This proclamation continues to be extended during the pandemic, and as a result City Council meetings are required to be held over the telephone or internet and the public must be able to hear the meeting live via telephone.

THE CITY COUNCIL'S NEXT REGULAR MEETING IS ON TUESDAY, SEPTEMBER 8, 2020 HAS BEEN CANCELLED.

The City Council's next work/study session is on **Thursday, September 17, 2020 beginning at 7:00 p.m. via telephone and internet.** The City Council agenda includes: (1) Roll Call and Verification Each Remote Councilmember Can Hear All Other Councilmembers; (2) Review of Pet Licensing Resolution and Update to Code Requirements; (3) Discussion of Recreation, Parks and Open Space (RPOS) Survey; (4) Introduction of Cedar Park Preliminary Fee Simple Unit Lot Subdivision; (5) Introduction of Creekside Meadows Final PUD and Rezone (Tentative); (6) Review of 2020 Second Quarter Financial Report; (7) Review of Six-Year Financial Forecast; (8) Review of Financial Policies; (9) Review of Amendment No. 12 to the Professional Services Agreement with ARC Architects, Inc. for Additional Construction Administration (CA) Services (Tentative); and (10) Review Council Subcommittee's Recommendation for Appointments to Diversity, Equity and Inclusion Commission.

A telephone number will be available prior to the meeting time or download the Zoom app on your mobile device and use the Meeting ID. A link to the meeting recording will be uploaded to the City's [Facebook page](#) (City of Mountlake Terrace Government) and [Twitter account](#) (City of MLT) following the meeting. Public comment will be accepted via email for this meeting. Check www.cityofmlt.com/129 for more information and the city's social media pages.

CITY CLERK AND COMMUNITY RELATIONS

- **CARES Act Funding Grants to Help Residents with Unpaid Bills:** The city and nonprofit groups have partnered to offer assistance with meal delivery from food banks and grab-and-go meal programs to homebound Mountlake Terrace residents, as well as help to pay unmet bills (such as childcare costs, car repairs and medical bills) using CARES Act Funds. A citywide postcard has been prepared in both English and Spanish to alert residents to this opportunity. The postcard will be mailed in the coming days. The postcard also includes a reminder to complete the 2020 U.S. Census.

The grants will be issued by the nonprofit agencies with the city submitting receipts to the state for reimbursement from the CARES Act Funding. Check your mail for more information.

- **2020 Census:** If your household has not yet completed the 2020 census, go to 2020census.gov to learn how you can report online. The census determines federal funding for the community, such as Medicaid, roads and schools, school lunches, Head Start Program, and many other programs.
- **Apply Now for Round 2: Working Washington Small Business Grants:** The Washington Department of Commerce has funded a second round of \$10 million in grants to support small businesses with 20 or fewer employees. Grant amounts will not exceed \$10,000 total per business and is made possible by the federal CARES Act. Nonprofits are not eligible for this program. To be eligible for consideration, qualifying small businesses must: employ 20 or fewer employees; be licensed to do business in Washington State; and provide proof that it has been impacted by COVID-19. [Learn more.](#)
- **National Day of Service/Fall Park Clean Up:** This year's event, scheduled for Saturday, September 12, is cancelled due to COVID-19 gathering restrictions.
- **JLARC Report:** The City reported 2019 Public Records Request data to the State Legislature's Joint Legislative Audit & Review Committee (JLARC) this week. The City processed 604 Public Records requests in 2019, compared to 596 in 2018 (including both general City and Police Department). The major takeaway from data reported is the continued movement towards electronic delivery of records, as opposed to records provided in physical copy. In 2018, 39% of records requests were fulfilled entirely electronically, as opposed to 51% in 2019.
- **Virtual Stormwater Scavenger Hunt:** The city is hosting a free [stormwater scavenger hunt](#) for kids between August 29-September 28, 2020! Hunting down watery places, getting answers and taking photos will get you and your family outside and provide a unique way to learn where rain ends up in your neighborhood.

To play, download the free Goose Chase App on your smartphone or tablet. The scavenger hunt will become live at midnight on August 29. Choose to play as a guest, or register and create an account. Once in the app, search for MLT Stormwater Scavenger Hunt. [Download or print a paper copy](#) of the scavenger hunt or email lreed@mltwa.gov.

\$5 gift certificates from Snohomish Pie Company will be awarded to the first 40 completed scavenger hunts, and everyone who participates will be eligible to win a LifeStraw® Go water filter bottle (grand prize winner to be randomly selected from all completed entries.) Questions? Please contact Laura Reed, Stormwater Program Manager, at lreed@mltwa.gov.

- **“Virtual” Coffee with the City:** Coffee with the City returns on Wednesday, September 9 in a remote format via Zoom teleconference at 6:00 p.m. Residents, business owners and others from the community are invited to join the City Manager for a “virtual” cup of coffee and hear

first-hand what's happening in the city. To participate by telephone, the call in number is 1-253-215-8782. To join via internet: (1) Go to <https://zoom.us/join>; (2) Enter meeting ID (899 4191 8291) and click "join" (you will be prompted to install the Zoom application if you do not already have it); and (3) Enter password (090920). Due to a conflict with the city's special meeting on the budget, the October "coffee" has been moved from October 14 to October 7.

- **Zoom Council Meetings Added to Website:** The Zoom videos of City Council meetings held remotely are available on the City Council's meeting page at www.cityofmlt.com/129. Scroll to the bottom of the page to find the links.
- **COVID-19 Webpage:** Visit www.cityofmlt.com/2060 to find coronavirus information regarding City News and Information, Community Resources, Support for Businesses, and Facility Closures. There is a link to this webpage at the top of the city's website.
- **Public Access to City Facilities:** During Governor Inslee's "Stay Home, Stay Healthy" order, Interim City Hall, the Police Station and the Public Works Shop are closed to the public. The city will continue to process building and development permits, inspect essential construction activities, provide police services and maintain grounds and infrastructure.

At this time the Recreation Pavilion is closed to the public with the exception of the city's childcare programs with summer camps that began on June 29. Athletic fields are also open for small group training of five or less. Park trails, the boat launch, fishing pier, off leash dog park, tennis courts and basketball court are open, subject to gathering and social distancing requirements.

Here are some helpful phone numbers and emails should you need assistance:

City Phone Numbers:

Building Permits:	(425) 744-6267
City Hall – General:	(425) 776-1161
Code Enforcement:	(425) 744-6254
Non-Emergency Police/Fire:	(425) 407-3999 (Call 9-1-1 if emergency)
Recreation Pavilion:	(425) 776-9173
Traffic Tickets/Violations:	(425) 744-6228
Utility Billing:	(425) 744-6214

City Emails:

City Hall General:	cityhall@ci.mlt.wa.us
Code Enforcement:	codeenforcement@ci.mlt.wa.us
Traffic Tickets/Violations:	Violations@ci.mlt.wa.us
Utility Billing:	utilitybilling@ci.mlt.wa.us

Police fines and payments may be placed in the Police Station payment box outside the station or mailed in to 5906 232nd Street SW, Mountlake Terrace, WA 98043. City utility payments may be placed in the drop box outside the Redstone Corporate Center II (Interim City Hall) parking lot or mailed to 6100 219th Street SW, #200, Mountlake Terrace, WA 98043. They

may also be paid online and the city’s vendor is currently waiving the \$2.00 convenience fee. Visit www.cityofmlt.com/167 to learn more about making utility payments.

- **Meeting and Event Cancellations:** This year’s National Day of Service/Fall Park Clean Up (September 12) and Arts of the Terrace Juried Art Show (previously scheduled for mid-September to early October 3) have been cancelled due to the current public health emergency.

COMMUNITY & ECONOMIC DEVELOPMENT

- **Development Application Process:** During this stage of the COVID-19 pandemic the city is accepting building and other development applications through a ‘no-contact’ procedure. Permit applications are located on specific pages of the [website](#). Please be aware that compliance to COVID-19 mandates has created longer processing times for permits. Submission of permits will be handled in the following manner:

City Website Portal	Mail/Drop-off*	Appointment Required with Permit Specialist
<ul style="list-style-type: none"> • Single Family <ul style="list-style-type: none"> ○ Mechanical ○ Electrical ○ Plumbing ○ Roof ○ Sewer Repair 	<ul style="list-style-type: none"> • Fence • Shed • Driveway • Violation/Investigation • Water Meter • Sewer • Utility and Communication Companies 	<ul style="list-style-type: none"> • Land Use • Civil • Commercial/Multi-family Building • Deck • Single Family Building Addition or Remodel

*A Permit Specialist will contact the applicant with confirmation the application has been received and information on the fees due to begin processing the application.

For inspections, the project must have any issued permits available onsite, require workers to be six feet apart, and have a developed exposure control, mitigation and recovery plan.

There are three ways to schedule or request an inspection: [Online Form](#), [Permit Portal](#), or call the Inspection Request Line at (425) 755-9694. Have your permit number and address ready. Inspections requested before 3:00 p.m. will be scheduled for the following regular business day. Electrical inspections take place Tuesday, Wednesday and Thursday only.

**Washington State Department of Labor & Industries will enforce requirements for contractors to comply with comprehensive COVID-19 exposure control, mitigation, recovery plans and safety practices.*

PUBLIC WORKS ENGINEERING & OPERATIONS

- **Road Closure for Culvert Replacement:** A full closure of 214th Street SW, immediately east of 38th Place W, is currently anticipated to begin the week of September 8 and end on September 25. These dates may later change depending on material delivery schedules. This closure allows the contractor of the adjacent development project to install a new culvert underneath 214th Street SW for potential fish passage, as required by the Department of Fish

& Wildlife. Detour routes will be signed to direct traffic to 212th Street SW during this closure. A news release was issued earlier this week to alert the community.

FINANCE

- **Relief Due to COVID-19 Emergency:** Effective March 19, there will be no water utility service shutoff to customers for failure to pay during the COVID-19 emergency. The action is in effect through October 15 and may be extended based on the continuance of the Governor's "Stay Home, Stay Healthy" order. No late fees or penalties will apply during this time.

The service fee charged by the vendor for online utility payments has also been suspended for those choosing to pay online.

The city recognizes that COVID-19 is a threat to the health of the community, and the ability to frequently wash our hands is paramount in the fight to curb the spread of the virus. As called for by the state and Snohomish Health District, this step will enable the community to ensure proper cleaning measures. We encourage customers to continue to make their payments or to contact Utility Billing at (425) 744-6214 or utilitybilling@ci.mlt.wa.us to make payment arrangements if they are unable to pay at this time.

RECREATION, PARKS & PROPERTY MANAGEMENT

- **Aquatic Programs:** Plans are in place for reopening whenever the go-ahead is given to enter the state's Phase 3 of the pandemic reopening plan. The plans may change depending on if any of the current guidelines change. Once the go ahead is given, the first order of business is to have staff return for training to take place. Six months of trainings have been lost due to the pandemic. Several lifeguards will need to be recertified. Once lifeguards are trained/recertified we will be able to open. Aquatic Leadership staff have been in communication with the State Department of Health, L & I and the Governor's office along with several other aquatic professionals from the area discussing ways to safely reopen and giving insight on aquatic operations.
- **Dog Obedience Classes:** These classes are schedule to begin the week of September 14, we are anticipating they will be canceled and participants will have a choice to transfer to the November class or be refunded.
- **Personal Training:** Guided by a licensed physical therapist, Christie Oliver's one-on-one personal training is still an indoor option for your fitness needs. For more information or to make an appointment, contact Chloe Davenport at (425) 640-3107 or cavenport@ci.mlt.wa.us.
- **Fall Child Care:** Registration is now open for fall child care. Care is available Monday-Friday, 6:30 a.m.-6:30 p.m., starting on September 9. Staff will assist children with their distanced learning as well as keep them entertained throughout the day. For more information or to register email childcare@mltwa.gov
- **Eagle Project:** Staff has been contacted by Eagle Candidate Rosella Gehr from the Chief Seattle District who is looking for a project in the Lake Ballinger area. Rosella has expressed

an interest in researching and installing “bat boxes” at Ballinger Park and will begin writing up the project for approvals. Once the final project decided Rosella hopes to begin the project by the beginning of next year.

- **RPAC Meeting:** The Recreation and Park Advisory Commission regular meeting scheduled for September 8 has been cancelled and moved to September 9. The meeting will be a virtual Zoom meeting and will include discussion of the Recreation and Park Open Space plan (RPOS). More information can be found [here](#).
- **Fall Volunteer Event:** The annual fall volunteer event scheduled for September 12 will be cancelled due to the state guidelines for COVID 19.
- **Volunteers:** Staff has been contacted by two smaller groups that have an interest in completing some volunteer work while following state guidelines. The Mountlake Terrace Business Association is interested in doing an effort in groups of five or less on September 12. Premera Blue Cross has contacted staff with a similar request to do some volunteerism at the end of September or beginning of October.
- **Summer Camp:** This week is the last week for summer camp 2020. On Wednesday, Majors and All Stars camp had a pizza party to celebrate the last day. The All-Stars camp played a human version of “Hungry, Hungry Hippo” (see below), and the kids had a blast. On Thursday and Friday the staff held training on the school year program and supporting distance learning.



POLICE DEPARTMENT

MONTHLY ACTIVITY*								
	Reports	Traffic Stops	Arrests	Collisions	DUIs	Burglaries	Vehicle Thefts	Vehicle Prowls
August*	221	85	28	12	1	4	12	12
YTD	1,562	645	231	113	19	61	48	115

**Activity is updated the first full week of each month*

Weekly Patrol Synopsis

- On August 26, patrol responded to a theft-from-vehicle report at a business located in the 6600 block of 216th Street W. Unknown suspect(s) broke into company vehicles and stole miscellaneous property. Video from surveillance cameras was obtained. Investigation continues.
- On August 26, patrol responded to a vehicle theft report at a residence located in the 21500 block of 48th Avenue W. The victim reported unknown suspect(s) stole his vehicle overnight. The vehicle was entered into the nationwide database as stolen.
- On August 26, patrol contacted a known warrant subject in the 22600 block of 73rd Place W. He was arrested for the warrant and found to be in possession of narcotics and stolen property. He was booked at the King County Jail for the warrant without incident.
- On August 26, patrol responded to a malicious mischief report at a residence located in the 22700 block of 73rd Place W. The victim reported unknown suspect(s) broke out his vehicle windows.
- On August 26, Officer Froisland and K9 Jax assisted Mukilteo Police with a narcotics search.
- On August 26, patrol responded to a disturbance at Ballinger Park. The victim reported several suspects were harassing him, had damaged his vehicle and when confronted threatened him with a knife. The victim fled and called 911. The victim decided he did not want to assist with prosecution.
- On August 27, patrol responded to a domestic disturbance at a residence located in the 6200 block of St. Albion Way. Investigation revealed property damage at the residence, however the resident was uncooperative. Officers subsequently found a person hiding under a bed in the residence, and a records check confirmed a court order prohibiting him from being at the residence. He was arrested and booked for the offense at the Snohomish County Jail without incident.
- On August 27, patrol responded to a vehicle theft report at a residence located in the 5600 block of 239th Place SW. The victim reported unknown suspect(s) stole his vehicle. The vehicle was entered into the nationwide database.

- On August 27, patrol was following up to a burglary investigation at a residence located in the 22600 block of 73rd Place W, and during the investigation located three firearms in the possession of a convicted felon. The firearms were confiscated. Investigation continues.
- On August 27, patrol responded to a death investigation at a residence located in the 5400 block of 218th Street SW. Investigation revealed the deceased to be a 56-year-old male who was in town staying with family. The deceased had been diagnosed with medical issues. Nothing suspicious was identified. The deputy medical examiner responded and took custody.
- On August 27, patrol responded to a suspicious vehicle located in the 21900 block of 64th Avenue W. Investigation revealed the vehicle to have been reported stolen. The vehicle was recovered and the owner was notified.
- On August 27, patrol observed a suspicious vehicle in the 21700 block of 51st Avenue W. It was discovered the vehicle was previously reported stolen. The driver of the vehicle abandoned it and fled on foot. A tracking K9 responded and later located the suspect hiding under some bushes in a nearby yard. The suspect was taken into custody for possession of a stolen vehicle and booked for the offense at the Snohomish County Jail. The vehicle was returned to the owner.
- On August 29, patrol responded to a theft-from-vehicle report at a business located in the 6600 block of 220th Street SW. The victim stated unknown suspect(s) shattered the vehicle window; it was unknown if anything was stolen.
- On August 29, patrol responded to a death investigation at a residence located in the 4700 block of 237th Street SW. Investigation revealed the elderly resident to have been suffering from medical issues. Nothing suspicious was located.
- On August 29, patrol responded to a theft report at a residence located in the 4400 block of 237th Place SW. The victim reported unknown suspect(s) stole the license plates from her vehicle. The plates were entered into the nationwide database as stolen.
- On August 29, patrol responded to a death investigation in a parking lot located in the 21300 block of 44th Avenue W. Investigation revealed the female was in the car with her husband when he realized she was unresponsive and called for help. Resuscitation efforts were unsuccessful. The deceased was previously diagnosed with medical issues and nothing suspicious was noted.
- On August 29, patrol responded to a behavioral health investigation at a residence located in the 3200 block of 226th Place SW. The resident had advised he was planning to kill himself. Extended negotiations occurred and the resident eventually surrendered to officers. Upon taking him into protective custody he attempted to escape without success. He was transported to Swedish Hospital and committed for a behavioral health evaluation.

- On August 29, patrol responded to a robbery with a weapon in the 22000 block of the Interurban Trail. Investigation revealed the victim was on the trail with some acquaintances to use drugs. During the incident, the suspects displayed a firearm, hit the victim on the head with the firearm and then proceeded to punch and kick him. While the victim was on the ground the suspects stole his property and fled on foot. A K9 track was negative.

Investigation identified a likely suspect who lived nearby. Patrol responded and took the suspect into custody as he was exiting the residence. The victim later verified this person to be the main suspect. The victim was taken to the hospital for medical care. The suspect was later booked at the Denney Youth Center for the offenses. Investigation continues.

- On August 30, patrol responded to a domestic assault at a residence located in the 21900 block of 54th Avenue W. Investigation revealed two roommates were both intoxicated and started to 'play' fight. It escalated when one wanted to stop and the other would not. The suspect continued to escalate the intensity of the fight. The suspect was arrested for the offense and booked at the Snohomish County Jail without incident.
- On August 30, patrol responded to a theft-from-vehicle report at a residence located in the 22000 block of 67th Place W. The victim reported unknown suspect(s) broke into her vehicle. It is unknown if property was stolen. There are no investigative leads.
- On August 30, patrol responded to a theft-from-vehicle report at a residence located in the 21400 block of 54th Place W. The victim reported unknown suspect(s) broke into his vehicle and stole his wallet. Suspect(s) then used the credit card at a nearby business. Investigation continues.
- On August 30, patrol responded to a theft report at a residence located in the 22000 block of 56th Avenue W. The victim was a cab driver who drove the suspect from Puyallup to Mountlake Terrace, where the suspect got out of the cab and did fled. Additional investigation provided suspect information. Investigation continues.
- On August 31, patrol responded to a theft report at a residence located in the 4100 block of 236th Street SW. The victim reported unknown suspect(s) damaged his vehicle and stole his kayak that was locked to the roof.
- On August 31, patrol responded to a theft-from-vehicle report at a residence located in the 4800 block of 224th Street SW. The victim reported an unknown suspect broke into his vehicle and stole miscellaneous property. The crime was captured by video surveillance. Investigation continues.
- On August 31, patrol responded to a theft report at a residence located in the 23600 block of 56th Avenue W. The victim reported unknown suspect(s) accessed the secure garage, cut her bike lock and stole her bicycle.

- On August 31, patrol responded to a theft-from-vehicle report at a residence located in the 24100 block of 48th Avenue W. The victim reported unknown suspect(s) stole the exhaust system off her vehicle.
- On August 31, patrol responded to a domestic assault report at a residence located in the 21400 block of 52nd Avenue W. The victim reported that she and her boyfriend were arguing a few days earlier and during the argument he pushed her to the floor and elbowed her on the torso. Injuries were consistent with her statement. The case was forwarded to the city prosecutor for review and filing.
- On August 31 patrol responded to two hit-and-run vehicle collisions.
- On September 1, patrol responded to a fraud report at a residence located in the 5000 block of 239th Place SW. The victims reported receiving multiple phone calls from unknown suspect(s) using different scams to steal money. There are no investigative leads.
- On September 1, patrol responded to a fraud report at a residence located in the 23000 block of 67th Place W. The victim reported a check she placed in her outgoing mail was stolen, forged and deposited into an unknown suspect account. Investigation continues.
- On September 1, patrol responded to a behavioral health report at a residence located in the 6300 block of St. Albion Way. The reporting person stated her boyfriend was suicidal and was preparing to slice his wrists with a knife. He was taken into protective custody and transported to Swedish Hospital for a behavioral health evaluation.

Weekly Investigations Update

- Cases Assigned
 - 20-10431 Death Investigation
 - 20-10345 Death Investigation
 - 20-10472 Theft
- Cases Cleared
 - 20-6992 Theft
 - 20-8958 Theft
 - 20-9257 Burglary
 - 20-9919 CPS
 - 20-8852 CPS
 - 20-9406 Theft

Community Outreach & Directed Enforcement

- Officers continue to conduct local business and security checks including the Studio 6 Motel, Ballinger Park, Interurban Trail, Veterans Park, and the marijuana dispensaries.
- Six reported officer-initiated community outreach contacts.
- Traffic emphasis in the 6400 block of 222nd Street SW.
- Outreach emphasis at Veterans Park during daylight and night hours.
- Patrol emphasis in the 21700 block of 51st Avenue W. Multiple arrests were made.
- Traffic emphasis 4400 block of 236th Street SW.
- Traffic emphasis 5500 block of 240th Street SW.
- Outreach emphasis at Terrace Creek Park.
- Patrol emphasis at the Recreation Pavilion.

Code Enforcement Property of the Week

On August 25, Code Enforcement responded to a property nuisance complaint located near the 23200 block of 50th Avenue W involving inoperable vehicles, vehicles parked on an unimproved surface, and construction debris accumulations. When Code Enforcement arrived, they observed a vehicle that appeared junk and/or inoperable, vehicles parked on unimproved grass/dirt surfaces, and accumulations of wood and discarded cement blocks possibly associated with previous property improvements. As a result, Code Enforcement issued a civil Notice of Violations.



Other Items of Interest

- Detective Perry has been reassigned to the regional violent offender task force.
- Officers attended regional police skills refresher training.
- Members of the regional SWAT team, working in conjunction with the regional narcotics task force, served a warrant on a residence located in the 4800 block of 219th Street SW.
- At the supervisor meeting on September 1 several annual awards were presented. These include:
 - **Civilian Employee of the Year:** CEO Mike Padgett
 - **Officer of the Year:** Officer Tim Krahn
 - **Community Outreach Officer of the Year:** Officer Jamin Marshall
 - **Squad of the Year:** Sergeant Brian Moss, Officer Victor Zuniga, Officer Jamin Marshall, Officer David Nguyen
 - **Police Chief's Commendation:** Sergeant Matt Porter. On April 23, 2019, Sergeant Porter was monitoring the vehicle pursuit of a homicide suspect by a nearby agency. The vehicle entered Mountlake Terrace, and the pursuing officer from another jurisdiction was soon after involved in a collision. Sergeant Porter assumed the primary role while providing accurate and timely updates to responding units. The suspect vehicle was abandoned and two suspects fled on foot. Sergeant Porter continued to direct incoming units while searching for the primary suspect. Utilizing witnesses in the area Sergeant Porter located the suspect. Other units arrived and were able to safely take the suspect into custody. Because of his outstanding pursuit tactics, investigative knowledge, and core patrol skills, Sergeant Porter was directly responsible for bringing this incident to a safe, prompt and successful close by bringing a very dangerous fugitive to justice. His decision-making, calm demeanor and professionalism during this incident is commendable and worthy of recognition.
 - **Certificate of Merit:** Officer Heidi Froisland. In 2019 Officer Froisland consistently demonstrated exceptional de-escalation and communication skills while performing her duties. In at least two incidents, officers were confronted by an armed individual who was suffering a behavioral episode. One incident involved a young lady suffering a behavioral episode and was

inconsolable. Officer Froisland utilized patience, time and excellent communication skills to develop rapport with her and ultimately was able to gain her trust. In another incident Officer Froisland was again instrumental in successfully de-escalating a suicidal woman who had cut her neck with a knife. Over the course of several minutes Officer Froisland was able to calm her down and gain trust and compliance to get her the help she needed without resorting to force. The examples of her professionalism and talent for communicating with distraught individuals are numerous. Her performance in this regard is the benchmark for all officers and worthy of recognition.

- **Certificate of Merit:** Sergeant Moss, Officer Shin, Officer Froisland. On November 5, 2019, Sergeant Moss, Officer Shin and Officer Froisland responded to a welfare check at a residence located in the 23300 block of Cedar Way. Information indicated the residents were previously involved in a domestic altercation and one of them was suicidal. It was unknown if one or both of the residents were home. Significant effort was made to make contact with the residents without success. Officers persisted and ultimately learned a female was inside and had cut her throat with a knife. Forced entry was made to the residence and officers were immediately confronted by the highly volatile and emotional individual. Sergeant Moss and Officer Froisland displayed excellent fundamentals, utilizing time to de-escalate the situation, ultimately gaining her trust and compliance enabling her to get the care she needed without resorting to force. From the persistence of Officer Shin, to the leadership of Sergeant Moss and the communication skills of Officer Froisland, this was a textbook example of modern day professional law enforcement and worthy of recognition.

NEWS RELEASES

News releases can be found on the [city's webpage](#).

UPCOMING MEETINGS AND EVENTS

- September 9, 6:00 p.m., Virtual Coffee with the City, Zoom Meeting ID: 899 4191 8291 | Password: 090920
- October 7, 6:00 p.m., Coffee with the City, Zoom Meeting
- November 4, 6:00 p.m., Coffee with the City, Recreation Pavilion
- November 19, 5:30 p.m., Snohomish County Cities Meeting
- December 4, 6:30 p.m., Tree Lighting Ceremony, Evergreen Playfield
- December 9, 6:00 p.m., Coffee with the City, Recreation Pavilion

Sincerely,

Scott Hugill, City Manager
City of Mountlake Terrace